



Care & Maintenance Guide



Caesarstone® Care & Maintenance Guide

Everyday cleaning for all decors & finishes

1. Wipe the surface with clean warm soapy water.
2. or a quality stone safe Spray & Wipe cleaner. We strongly recommend using 'Ajax Baking Soda'.
3. Rinse to remove all cleaning residue with a clean cloth.
4. Finish with a clean dry cloth.

**Like all materials, Caesarstone® benchtops in dark colours will show marks and smears more readily than light colours.

For spills from staining agents for all finishes

Staining agents (polyphenols) are present in everyday products like tea, coffee and red wine. If left on the surface for a long period of time they may leave a stain. This is easily removed with a diluted bleach as found in mould removers like exit mould, which can also be added to the solution when deep cleaning with Cream Cleanser. Alternatively create a solution of 1 part bleach 4 parts water. A Magic Sponge (available from the supermarket) is also effective for removing some stains.

Removing stubborn stains and marks from Concrete matte finish

Marks are more visible on the concrete matte finish than they are on the polished finish which means more everyday cleaning is required. We recommend thoroughly rinsing off any detergent or cleaning agent used during cleaning. Make sure that you use a separate clean cloth to wipe your benchtop to ensure oils and other contaminants avoid getting on to the concrete finish which may make it appear dirty. Concrete matte finish may take longer to dry than a standard polished finish.

Caesarstone® General Precautions

Chemicals to Avoid

As with any surface, Caesarstone® can be permanently damaged by exposure to strong chemicals and solvents that undermine its physical properties.

- Do not use chlorine-based products like trichloroethane (paint removers or strippers).
- Do not use aggressive cleaning agents like oven cleaner that have high alkaline/pH levels.
- Avoid permanent markers or inks.

Should the surface be accidentally exposed to any of these damaging products, rinse immediately with water to neutralise the effects.

Food preparation

We always recommend cutting on an appropriate cutting board and never directly on the Caesarstone® surface.

Polishing

As Caesarstone is non-porous it will keep its original surface finish without polishing and it does not need sealing. Never attempt to polish the surface and avoid prolonged rubbing in one spot when cleaning.

Heat resistance

Caesarstone® is heat resistant, however like all stone materials Caesarstone® can be damaged by sudden and rapid surface temperature changes. Caesarstone® will tolerate brief exposures to moderately hot temperatures, however prolonged direct contact with, or radiated heat from very hot pots can cause thermal shock, discolouration, or damage. Therefore, we always recommend placing hot pots, pans, electric frying pans, oven trays, etc. directly from the hotplate or out of the oven onto a chopping board or heat trivet.

To Remove Stubborn Stains

When stains have been present on the surface for longer periods refer to the chart below.

Substance	Caesarstone® Cream Cleanser	Diluted bleach	Magic Sponge	Spray and Wipe
Red Wine		✓	✓	✓
Beetroot		✓	✓	✓
Coffee/Tea	✓	✓	✓	✓
Spices	✓	✓	✓	✓
Charcoal			✓	
Food	✓	✓	✓	✓
Oils			✓	✓

Over time when the benchtop is holding marks such as cup rings or water marks and when the surface finish appears uneven, the top may require a deep clean as below.

How to use Caesarstone® Cream Cleanser for a deep clean

To give your Caesarstone® surface a thorough deep clean then we recommend Caesarstone® Cream Cleanser and a 3M™ Scotchbrite™ All-Purpose Cleaning Pad which can be used without damaging the stone.



Caesarstone® Cream Cleanser
Available to purchase directly from Laminex New Zealand™ or your local approved Caesarstone® Fabricator.

1. Wet the benchtop and 3M™ Scotchbrite™ All Purpose Cleaning Pad.
2. Squeeze a generous amount of Caesarstone® brand Cream Cleanser onto the wet benchtop.
3. Press and squeeze the 3M™ Scotchbrite™ All Purpose Cleaning Pad to create a frothy mixture.
4. With the flat of your hand use the 3M™ Scotchbrite™ All Purpose Cleaning Pad in a circular motion and clean the entire benchtop, avoid prolong rubbing in one spot. Adding a diluted bleach will assist with removing any organic stains.
5. Wipe off the excess liquid, rinse thoroughly with a clean wet cloth.
6. Dry surface with a clean towel.

When using any of these cleaning products on a small area to remove a stain, there may appear to be a change in the lustre level. This is not damage to the surface, rather only a small area has been cleaned, the complete benchtop may require a deep clean using the methods described.



Any questions?

If you require any advice on caring for your Caesarstone® surface or technical enquiries please visit www.caesarstone.co.nz or call us on 0800 303 606